

CITY OF ELGIN CUSTOMER SERVICE TOOL KIT

Listing by Organization

Organization	The Issue - Need	Phone	Website
All Season's	Vehicle inspection	285-4277	
Allied Waste	Garbage collection	247-5647	www.disposal.com
Aqua Water	Utility Providers (County)	512.303.3943	
Atex Disposal	Trash pick-up in county	281-4224	
Bastrop Co. Clerk's office	Property deeds & surveys		
Bastrop Co. Health Department	Health permits	332-7276	www.co.bastrop.tx.us
Bastrop County	County services	332-7201	www.co.bastrop.tx.us
Bastrop County	911 addressing, Septic Tanks	332-7276	
Bastrop County Appraisal District		303-1930	www/bastropcad.org
Bastrop County building	Driver's License	285-2550	
Bastrop County Building	License tags	581-7146	
Bastrop County Election Coordinator	Absentee voting, Elections	581-7160	http://www.co.bastrop.tx.us/ips/cms/othercountyoffices/electionsadministration.html
Bastrop County Precinct 4		285-3224	
Bastrop County Tax Office	County tax office	332-7261	www.bastroptac.com
Better Business Bureau	None available locally		www.austin.bbb.org
Bluebonnet Electric	Utility Providers (County)	800-842-7708	
Byron Mitchell	Juneteenth Celebration	281-9582	
CARTS	Transportation to Dr.	800-456-RIDE (7433)	http://ridecarts.com/service-to/elgin/
Chamber of Commerce	New Resident Information, BBQ Trail, Visitor & Tourism, New Resident Info, Western Days, Sausage Stampede	285-4515	www.elgintxchamber.com
Check Bastrop Co. burning ordinance	Burning permit		
City of Elgin Parks and Library	Wireless Internet use	281-5678	
City of Elgin Utilities	Utility Providers (City)	281-5724	
City Secretary	Alcoholic Bevg, Pool Table, Video Arcade license	285-5721	
Community Development	Farmer's Market, Festivals, Hogeye, Park Rentals, Main Street, Historic District, Sports Leagues, Volunteerism	281-5724 x27 or x23 (Parks n Sports)	www.elgintx.com www.elginpard.com

Crescent Village	Apartment/duplex rental:	281-1000	
Elgin Historical Society	Elgin Depot Museum	285-2000	
Elgin Independent School District		281-3434	www.elginisd.net
Elgin Police Department	Alarm system permit, Animal Control	285-5757	
Elgin Police Dept.>City Secretary	Solicitor's permit	285-5757, 281-5724	
Elgin Public Library	Home schooling info, IRS Forms & Publications, Meeting Rooms, Voter Registration Application, Ticket Dismissal (dvd, vhs), Internet Use	281-5678	
Elgin Utility Department	Trash cans/carts, Trash pick-up in city, Utility Transfers & New Service, Waste Water, Water Line & Sewer leaks	285-5721	
Elgin's Angels	Christmas Stockings, Underprivileged Children	888-878-0823 x 3	
First National Bank	Meeting rooms	281-5050	
First Presbyterian Church	Soup Kitchen	285-3543	
First United Methodist Church	Transportation to Dr.	285-4503	
Franklin Bank	Meeting rooms	285-3311	
Health Department	Family planning, Immunizations, Medical assistance & testing	285-9401	
Holiday Inn Express	Hotels	285-3900	
Human Services Dept.	WIC (Women, Infant, & Children)	285-9665	
Hurst Garage 212 N. Main	Vehicle inspection		
Jay's Automotive, All Season's	Vehicle inspection	281-4818, 285-4277	
Jeanette Shelby Realtor	Apartment/duplex rental:	281-3412	
Jeanette Shelby Realtors	Home rental	281-3412	
LCRA	Hazardous waste disposal	512-473-3200	
Meadows Apt.	Apartment/duplex rental:	285-3755	
Ministerial Alliance, Pastor McClain	Gas voucher	285-4503	
Parks Department	Pool use	281-5724 x23	

Planning and Zoning	Board of Adjustments, Bldng plans rvw, Code Enforcement, Demolition Permits, Emergency Mngmnt, Flood Plain Cntrl, Impact Fees, Inspections, New Sewer Lines, Junk Vehicles, 911 addressing, Permits, Property Dev., Sign Ordinance Enforcement, Zoning Regulations	281-0119	
Police Department	911 help	911, 285-5757(admin.)	
Sacred Heart	Hall rental	281-3536	
Sharp Propane (Bastrop)	Utility Providers (County)	512-203-8267	
Sonia Browder	Art and Artisans	275-6387	
SPJST Lodge #18	Hall rental	285-3100	
Streets Dept., Joe Parten	Public Works, Street Repairs, ROW Mowing, Parks Maintenance	285-5721	
Sunset Lodge	Hotels	285-4689	
Texas Workforce Center	Career help, Employment	866-518-0575	www.twc.state.tx.us
Travis County	Nine-one-one addressing	974-2797	
TXU Energy (Electric)	Utility Providers (City)	800-242-9113	
	Street Light Outages	888-313-4747	www.oncorgroup.com/community/streetlights/form.aspx
TXU Energy (Gas)	Utility Providers (City)	800-460-3030	
Utility Department	Letter of credit, Water transfers, Water Billing, Fire Hydrants, Water Line Locates, Construction Meters, Sewer Taps, Water Leaks, Water Taps	285-5721	
VFW #6115	Hall rental	285-2300	
Wastewater	Lower Colorado River Authority	512.397.6766	www.lcra.org
Winkler Real Estate	Apartment/duplex rental:	281-3336	