Elgin City Council Meeting
Agenda Item Executive Summary

ITEM: Review of City bulk trash collection services and policies

DEPARTMENT: City Manager

PROPOSED ACTION:
No Council action is requested or anticipated at this time. This item is to allow for review and discussion with staff regarding the item as described.

BACKGROUND:
As part of residential curbside waste collection services, the City also provides periodic bulk trash collection services to every customer. For several years, the City provided this service twice each month. However, with the most recent renewal of the service provider contract (with Waste Management), the decision was made at that time (2018) that the most cost-effective option for city residents was to reduce this service to once-per-quarter instead of twice-per-month.

This change in service level saved each City customer approximately $100 per year.

In recent weeks, however, some residents have expressed frustration regarding the limitations on the number of collections and the limit on maximum amount of trash that can be set out for bulk trash collection (3 cubic yards).

A review of this service and a clarification of related city policies has been requested to provide a common understanding of same.

BUDGET/FINANCIAL IMPACT:
Funding for this item was { } included { } not included in the current-year budget {X} N/A

RECOMMENDATION: Review and discussion; No Council action is requested or anticipated at this time; other than routine direction to staff, if any.

ATTACHMENTS: Staff memorandum

{ } Staff will be making a detailed presentation on this agenda item at the meeting.
{X} Staff will provide brief comments and answer questions on this item at the meeting.
{ } This is a routine procedural item and no presentation is planned for the meeting.

Councilmembers who have any detailed questions or would like to request additional information regarding this item are encouraged to contact the City Manager at their earliest convenience.